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Radisson University Hotel Orlando Selects HotAir to Take Over HSIA Operations

Outstanding technical support and flexible business model cited as primary reasons HotAir was selected.

ORLANDO, FL - December 15, 2003 -- HotAir Network Group is pleased to announce that the Radisson University Hotel Orlando has chosen HotAir as their high-speed Internet access (HSIA) provider. The Radisson University Hotel Orlando has 149 guest rooms and features over 5,800 square feet of flexible meeting space. HotAir supplies total property high-speed wireless coverage in all guest rooms, common areas and conference rooms, as well as in the Old Chicago Steakhouse & Grille restaurant. Every guest and conference attendee now has access to the Internet in order to check email, browse the Internet or connect to their corporate VPN.

With a prime East Orlando location near Orlando's top corporate, government and military offices and the University of Central Florida, the Hotel Orlando offers the kind of warm hospitality and topnotch services sure to please business and leisure travelers alike.

"The Radisson University Hotel has always aimed at providing adequate accommodations for both the leisure and business traveler. After reviewing numerous companies, the resort decided to go with HotAir because of its superior technical support, fast and reliable product, and credible reputation in the industry," said Wayne Stelling, General Manager of Radisson University Hotel.

"The Radisson selected HotAir to take over their HSIA operations because of our outstanding technical support and the flexibility of our business model. HotAir incrementally replaced the property's outdated equipment and upgraded services to meet the demands of the Radisson's guests," said Steve Gould, President of HotAir Network Group. "Due to overwhelming demand, based in part on a high degree of customer satisfaction with the service, HotAir increased coverage to the entire property," Gould added.

HotAir also provided high-end marketing materials to allow the property to more effectively leverage HotAir services into greater occupancy and facility utilization.

The addition of this site brings the total number of US HotAir hospitality properties to 18 in four states, providing service to a total of over 2,100 guest rooms. Properties currently using the HotAir service include Holiday Inn, Sheraton, Radisson, Hampton Inn, Jameson Inn, Signature Inn and Best Western.

About HotAir

HotAir has quickly gained recognition for providing a comprehensive business solution for high-speed Internet access (HSIA) to the hospitality industry. They optimize the solution by providing a turnkey, low-maintenance network that has a minimal impact on hotel staff while providing associated support on a 24/7 basis. HotAir offers a complete HSIA package tailored to each customer's operational requirements, brand standards and other unique considerations, specializing in integrated solutions allowing remote management and support for customers. HotAir is rapidly advancing the future of high-speed wireless technologies through innovative solutions based on firm industry knowledge and dedicated installations. More information regarding HotAir's products and services can be found at www.hotairnetwork.com or by calling 877-464-4742.

About Radisson Hotels & Resorts

Radisson Hotels & Resorts offer a full variety of services and amenities so you can Stay Your Own Way™. From their franchise partners and strategic allies, to every manager and employee at every hotel, Radisson Hotels & Resorts are committed to providing personalized, professional guest service and 'Genuine Hospitality' at every point of guest contact. As the Radisson brand evolves, the company's vision is centered on the quality of facilities and services, "beginning with the guest in mind." Their chief mission is to create loyal, satisfied customers who will return to Radisson properties repeatedly because of the quality and value offered.

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