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Hawthorn Suites Chooses HotAir as Wireless Internet Provider

Two Orlando hotels implement the HotAir solution.

MELBOURNE, FL - December 7, 2004 -- HotAir Network Group is pleased to announce that two Hawthorn Suites properties in Orlando, Florida have chosen HotAir as their high-speed wireless Internet provider. HotAir will be replacing StayOnline at Hawthorn Suites Orlando Airport and Hawthorn Suites Universal Orlando. Both hotels are under the Orlando Suites and Resorts Management Group based in Orlando, Florida. Hawthorn Suites Orlando Airport has 135 guest rooms and 1800 square feet of meeting space, while Hawthorn Suites Universal Orlando has 140 guest rooms and 3,000 square feet of meeting space. HotAir will supply high-speed wireless coverage to both hotels in all guest rooms, common areas and conference rooms utilizing a custom solution designed to provide a robust signal to the entire coverage area. This will provide every guest and conference attendee full access to the Internet in order to check email, browse the Internet or connect to their corporate VPN.

Along with installing the service, HotAir will be providing 24x7 technical support. Guests will have access to HotAir's knowledgeable technical support team to ensure that they will be able to connect to the Internet at any time. The HotAir service offers guests the ability to use their own equipment while implementing multiple layers of network security to help protect their privacy.

"We chose HotAir because of the outstanding technical support and system operation at one of our other properties. We were relieved when we had the opportunity to transition both of our Hawthorn Suites properties from the current provider to HotAir. We considered several options and found HotAir to be the best choice. The speed and efficiency with which they installed our new system was excellent and prevented any downtime during the transition," stated Randy Steinbeck, CFO, Orlando Suites and Resorts.

The addition of these two sites brings the total number of US HotAir hospitality properties to over 40 in seven states. Properties currently using the HotAir service include Holiday Inn, Sheraton, Radisson, Hampton Inn, Jameson Inn, Signature Inn and Best Western.

"We are pleased that Orlando Suites and Resorts selected HotAir for their Hawthorn Suites properties. I believe their selection can be attributed to our commitment to the needs of their corporate clients, our respect for the reputation of the property for outstanding guest services, and our turnkey solution to meet all their brand standards," said Sam Triever, CTO of HotAir Network Group.

More and more hotel groups are meeting their guests' demands for high-speed Internet access by setting standards and expectations across their brand. In addition, many hotel groups are now imposing significant penalties on properties that don't fully comply with group standards. From working with brands such as Holiday Inn, Sheraton, Radisson, Hampton Inn and Jameson Inn, HotAir understands brand standards and their value for hotel properties and guests.

About HotAir

HotAir has quickly gained recognition for providing a comprehensive business solution for high-speed Internet access (HSIA) for the hospitality industry. HotAir optimizes the solution by providing a turnkey, low maintenance network that has a minimal impact on hotel staff while providing associated support on a 24/7 basis. HotAir offers a complete HSIA package tailored to each customer's operational requirements, brand standards and other unique considerations. HotAir is rapidly advancing the future of high-speed wireless technologies through innovative solutions based on firm industry knowledge and dedicated installations. HotAir specializes in integrated solutions allowing remote management and support for its customers. More information regarding HotAir's products and services can be found at <u>www.hotairnetwork.com</u> or by calling 877-464-4742.

About Hawthorn Suites

Hawthorn Suites is one of the fastest growing hotel brands in the upper extended stay market. With 109 hotels open and 30 under development as of September 1, 2004, Hawthorn continues to expand in both primary and tertiary markets around the country and worldwide. In November of 2000, Hawthorn Suites' parent company, US Franchise Systems, was purchased by business interests of the Pritzker family. This acquisition has bolstered the company's already strong leadership by providing powerful strategic and financial advantages. Looking to the future, Hawthorn Suites is poised for continued development, strong operating performance and sustainable growth in the mid- to upper-level market.

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